



12111 Severn Way. Riverside CA. 92503  
www.riverwalkpetresort.com  
951.340.3649

## CAT CLIENT FORM

Cat Parent(s): \_\_\_\_\_

Home Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home #: \_\_\_\_\_ Cell #1: \_\_\_\_\_

Cell #2: \_\_\_\_\_ Email Address: \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

Additional Approved Pick Up: \_\_\_\_\_ Phone # \_\_\_\_\_

Preferred Veterinarian: \_\_\_\_\_

Phone #: \_\_\_\_\_

**Credit card # required:** \_\_\_\_\_ **Exp. Date:** \_\_\_\_\_

(Riverwalk Pet Resort cannot accept any pet in facility if credit card information is not provided at drop off)

Cat Name: _____	Breed: _____
Male/ Female: _____	Spayed/ Neutered: _____
Color: _____	Age: _____
Feeding Instructions: <u>1x a day</u> <u>2x a day</u> <u>Free Fed</u> Other: _____	
Medication: _____ Allergies: _____	
Has your cat been boarded before: YES or NO	Has your cat been around other cats: YES or NO

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<div style="display: flex; justify-content: space-between;"> <span>Has your cat been boarded before: YES or NO</span> <span>Has your cat been around other cats: YES or NO</span> </div>	

**Vaccinations-** It is the responsibility of the owner to keep cats updated on all our required vaccinations.

CATS (RABIES/FELV/FVRCP). If updated vaccine records are not provided to the front office and the veterinarian on file does not have current vaccine records we cannot allow your pet in to our facility. It is the responsibility of the pet owner to bring in updated vaccines for each stay. We are not responsible for reminding owner what vaccines need to be updated.

**Drop off policy-** Drop offs must be made one hour before closing. \$10 late fee if dropped off last hour. Owners are not permitted to take their pets in to facilities common areas.

**Pick up policy-** owners are not permitted to retrieve their cats from facilities common areas.

**Personal Items-** Personal items such as beds, blankets, bowls & toys are not required or necessary. You are welcome to bring these items if they make your pet more comfortable but we cannot guarantee their safe return.

**Group play-** If your cat shows any signs of aggressive behavior while being placed in the group your cat will be removed from group play.

**Reservations & Deposits-** Reservations are required for boarding. Deposits or full payment may be required for new guests.

**High anxiety-** If your cat is not eating, drinking water or has excessive diarrhea during their stay, due to stress or anxiety, we may contact you or your emergency contact to pick up immediately.

**Recovering/ Medical stay-** we accept cats on medication & special diets but have the right to refuse cats if their condition requires 24 hour care. We cannot board cats who cannot walk or eat on their own.

**After hour fee-** If your cat is not picked up by the end of our business day from daycare, boarding or grooming , we will board your cat over night. You will be charged an over night fee plus any additional service from the previous day. If you did not provide food you will be charged for house food (\$2.00 per cup) for AM & PM meal.

**Flea-Baths-** All cats are required to be on a monthly flea prevention for the safety & well being of every cat in the facility. If you choose not to have your cat (s) on a monthly flea prevention we cannot prevent them from contracting fleas/ ticks. If your cat comes in to the facility with fleas/ ticks your cat will be given a flea bath immediately, charges will be added to your account.

**Meals-** We prefer to feed your cat his/her own food. This helps prevent stress as well as digestive upset. In the event that you do not provide enough cat food for their stay or do not provide any at all, we will feed your cat house food (Orijen/Acana) There is a \$2.00 per cup fee, we will feed your cat the amount you have indicated on their form.

1 \_\_\_\_ I understand even though Riverwalk Pet Resort requires that every cat be vaccinated for upper respiratory with the FVRCP vaccine, the vaccine does not protect my cat from every new strain of the virus. Being in a group environment highly increases the risk of contracting upper respiratory, regardless of having the vaccine. I understand this risk and know that Riverwalk Pet Resort assumes no responsibility for veterinary expenses.

2 \_\_\_\_ I further understand and agree that in admitting my cat(s) to Riverwalk Pet Resort, that Riverwalk Pet Resort has relied on my representation that my cat(s) is/are in good health and has/have not harmed or shown aggressive or threatening behavior towards any person or any other cat and I have fully disclosed to Riverwalk Pet Resort in writing all problems or characteristics of my cat(s) which may affect the handling and care of my cat(s) while at Riverwalk Pet Resort including, but in no way limited to, the information called for in this form.

3 \_\_\_\_ I further understand that I am solely responsible for and agree to indemnify Riverwalk Pet Resort from all liability incurred as a result of any injury and/or harm to a person or another cat caused by my dog(s) while visiting Riverwalk Pet Resort.

4 \_\_\_\_ I further understand and agree that Riverwalk Pet Resort and their staff will not be liable for any problems that develop provided reasonable care and precautions are followed, and I hereby agree to release them and hold them harmless from any liability of any kind whatsoever arising from my cat(s) visitation and participation at Riverwalk Pet Resort.

5 \_\_\_\_ I further understand and agree that any illness that my cat(s) develop(s) while visiting Riverwalk Pet Resort will be treated as deemed best by staff of Riverwalk Pet Resort and in their sole discretion, and that I assume full financial responsibility for any and all expenses involved.

6 \_\_\_\_ I further understand and agree that my cat(s) may be injured or may cause injury to another cat. I give my full authorization to use my credit card for these purposes if deemed necessary by Riverwalk Pet Resort.

7 \_\_\_\_ I certify that the information provided herein is true and correct and that I have read and understand the payment terms, rules and agreement. I agree to abide by the rules and accept all the above terms, conditions and agreements.

8 \_\_\_\_ I authorize Riverwalk Pet Resort to arrange emergency veterinary care and thereby release Riverwalk pet Resort from all liabilities relating to the transportation, treatment, and expenses of such care. Should my specified veterinarian be unavailable, I authorize Riverwalk to engage the veterinary services of choice. If I cannot be reached in a timely manner, I authorize Riverwalk to approve medical and/or emergency treatment as recommended by a veterinarian. I will reimburse Riverwalk Pet Resort for all veterinary expenses incurred.

9 \_\_\_\_ I understand that Riverwalk Pet Resort reserves the right to have owner pick up any cat(s) that become(s) a problem or is uncontrollable at any time while under the supervision of Riverwalk Pet Resort.

10 \_\_\_\_ I agree, upon check-out, to provide full payment for all services rendered by Riverwalk Pet Resort. If payment is not made in full then Riverwalk Pet Resort reserves the right to hold my pet until such payment is made.

Owner signature : \_\_\_\_\_ Date: \_\_\_\_\_